



November 25, 2000

President Robert W. Mendenhall
Western Governors University

President Mendenhall,

I want to express my deepest gratitude for this awe-inspiring experience of completing the Learning and Technology Master of Arts program. I consider myself extremely fortunate to have been offered the opportunity to participate in this program. It has been a worthy endeavor. I wish to compliment you and the rest of the WGU faculty and staff. The dedication and devotion to the WGU is heartfelt and appreciated. I express thankfulness for the family atmosphere I felt as a student in the program. Many times the concern and care expressed by the WGU personnel made a tremendous difference in my life. At times when the going was rough, I knew there were others out there pulling for me. This is a credit to the WGU format. In a school environment it is fairly easy to fade into the woodwork. With the WGU you are the focal point, and it is hard to not notice the supreme care.

Again, thank you for this marvelous gift in my life. I am everlastingly grateful.

Sincerely,

Genevieve Kirch